



MEMORANDUM

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager
Bureau of Communication and Computer Services

DATE: February 16, 2000

SUBJECT: AT&T Toll Free Directory Service

In December we announced that beginning January 1, 2000, AT&T would no longer be providing their 1-800-555-1212 Toll-Free Directory Assistance (TFDA) service.

Since that time, AT&T has withdrawn their application with the FCC to discontinue TFDA service. As a result of the withdrawal, **AT&T will continue to provide TFDA service for the foreseeable future.** In addition, AT&T will make additional directory assistance resources available to consumers. Among those resources available are:

- 750,000 numbers accessible from AT&T's Internet Web site at www.anywho.com
- printed directories
- local and national caller-paid directory assistance
- on-line search directories
- advertising campaigns
- bill inserts and other direct contact
- other directory service providers

Agencies may continue to request their Toll-Free Directory Listings as they have in the past, via a TSR. We apologize for any confusion this has caused your agency.

Please contact your assigned CSS if you have any questions.

FC:dw